1	BEFORE THE
2	ILLINOIS COMMERCE COMMISSION
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4	HOUSE OF PRAYER) (TINA PETTIFORD))
5) DOCKET NO. -vs-) 14-0463
6	ILLINOIS-AMERICAN WATER COMPANY)
7	Complaint as to inaccurate)
8	billing in Washington Park, Illinois.
9	,
10	Springfield, Illinois
11	Tuesday, January 13, 2015
12	ruesday, bandary 13, 2013
13	Met, pursuant to notice at 9:00 a.m.
14	rice, parsuant co nocree de 3.00 d.m.
15	BEFORE:
16	Stephen Yoder, Administrative Law Judge
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23	MIDWEST LITIGATION SERVICES, by Angela C. Turner
24	CSR #084-004122

1	APPEARANCES:
2	Tina Pettiford House of Prayer
3	5501 North Park Dr. Washington Park, Illinois 62204
4	(Appearing on own behalf via phone.)
5	Kenneth Jones Illinois-American Water Company
6	100 North Water Works Dr. Belleville, Illinois 62223
7	(Appearing on behalf of Illinois-American Water Company via phone.)
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2	WITNESS		PAGE
3	(None.)		
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12		EXHIBITS	
13	(None.)		
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- 1 PROCEEDINGS
- 2 JUDGE YODER: By the authority vested in me
- 3 by the Illinois Commerce Commission, I will now call
- 4 Docket 14-0463. This is a complaint filed by the
- 5 House of Prayer (Tina Pettiford) against
- 6 Illinois-American Water Company, a complaint as to
- 7 inaccurate billing in Washington Park, Illinois.
- 8 Ms. Pettiford, would you state your name and
- 9 address for the record, please?
- 10 MS. PETTIFORD: Tina Pettiford. My address
- is 5501 North Park Drive, Washington Park, Illinois,
- 12 62204.
- JUDGE YODER: And for the Company?
- MR. JONES: Thank you, your Honor.
- For the Company, Kenneth Jones, 100 North
- 16 Water Works Drive, Belleville, Illinois, 62223. And
- 17 the phone number is (618) 239-3222.
- JUDGE YODER: Thank you.
- 19 Is there anyone else wishing to enter their
- 20 appearance in this docket?
- 21 (No response.)
- 22 JUDGE YODER: Let the record reflect no
- 23 response.
- The record should reflect that testimony has

- 1 been filed by both parties. Ms. Pettiford on behalf
- 2 of the House of Prayer filing her caption as respond
- 3 or rebuttal testimony, I believe, a week or two ago.
- 4 The parties indicate they are available for
- 5 an evidentiary hearing February 11, 2015, here at the
- 6 offices of the Illinois Commerce Commission in
- 7 Springfield at 9:00 a.m. So we will continue this
- 8 matter until that date.
- 9 I assume the parties are -- since we're
- 10 setting the evidentiary hearing, have been unable to
- 11 come to an agreeable resolution on the issue here.
- 12 So if there is any chance of that, I encourage the
- 13 parties to keep discussing that.
- And Ms. Pettiford, I would note for your
- 15 purposes, you filed letters, I believe, as part of
- 16 your testimony from various parties.
- MS. PETTIFORD: Yes, uh-huh.
- JUDGE YODER: I would just let you know that
- 19 if the Company wishes to cross examine those people
- 20 who wrote those letters, you may need to have those
- 21 parties here at the Commission office for the
- 22 evidentiary hearing.
- So if there is questions that the Company
- 24 has for them, they would need to be here. Obviously,

- 1 the Company could not cross examine a letter those
- 2 people have written.
- 3 All right. Do you understand that?
- 4 MS. PETTIFORD: Yes, sir. Yes, your Honor.
- 5 JUDGE YODER: So you can think about that
- 6 and talk with the Company before the February 11th
- 7 date. If there are any issues that arise with having
- 8 the hearing that date, just let me and the Company
- 9 know and we'll find a mutually agreeable time.
- 10 So at this point, we'll continue it to
- 11 February 11, 2015, at 9:00. With that understanding,
- is there anything further from you, Ms. Pettiford?
- MS. PETTIFORD: Yes.
- One is a licensed professional plumber. So
- my question is that for me to ask him to tie up his
- 16 whole day, I think he really made himself very clear
- 17 in the letter. I am trying to see what the chances
- 18 of them needing him to, you know, define it more.
- 19 JUDGE YODER: Well, the purpose of a trial
- 20 or an evidentiary hearing is to allow each side to
- 21 cross examine the other side's witnesses. So it
- 22 allows the Company to ask you questions, you to ask
- 23 Mr. Bowden questions. And allows you or the Company
- 24 to ask questions of the other side's witnesses.

- 1 Obviously, if a person is not here at a hearing, then
- 2 there is no ability to ask them further questions or
- 3 any follow-up or any explanation of anything they may
- 4 have put in their testimony.
- 5 So that is an issue. It's something I would
- 6 urge you to talk to Mr. Jones about. If the parties
- 7 can come to a mutually agreeable way to have him --
- 8 if the Company wants to cross examine him and talk
- 9 to -- if we can get him on the phone and have that at
- 10 the hearing, that's possible. It's not the best
- 11 situation or the solution. It's something we have
- done in limited circumstances. But that's an issue
- 13 for you and the Company to attempt to address before
- 14 the evidentiary hearing.
- MS. PETTIFORD: Okay.
- 16 JUDGE YODER: Okay. With that
- 17 understanding, anything further, Ms. Pettiford?
- MS. PETTIFORD: No.
- 19 JUDGE YODER: Anything further from the
- 20 Company, Mr. Jones?
- MR. JONES: No, your Honor.
- JUDGE YODER: Thank you. We'll see you on
- 23 February 11th at 9:00. Thank you.
- 24 (Matter continued to February 11,

1	CERTIFICATE OF REPORTER
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4	I, Angela C. Turner, a Certified Shorthand
5	Reporter within and for the State of Illinois, do
6	hereby certify that the hearing aforementioned was
7	held on the time and in the place previously
8	described.
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10	IN WITNESS WHEREOF, I have hereunto set my
11	hand and seal.
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18	Angela C. Turner IL CSR #084-004122
19	IL CSR #004-004122
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